

Villeroy & Boch AG is recalling the following products: Children's tumblers from the Hungry as Bear, Happy as a Bear, Roar like a Lion and Walk like an Elephant collections



- **Children's tumblers from the Villeroy & Boch Hungry as Bear, Happy as a Bear, Roar like a Lion and Walk like an Elephant collections**
- **Item numbers 14-8665-7458, 14-8664-7458, 14-8673-7458, 14-8674-7458**

Why is the product hazardous?

- There is a risk that the affected children's glasses could break if pressure is applied on the inside of the products. This could lead to injuries. The reason for the quality variation is overly high tension in the glass used for the affected children's glasses, originating in the production process.

What should I do?

- The children's glasses must no longer be used with immediate effect and they should be returned at once.
- The children's glasses should be sent back to Villeroy & Boch by post. A contact form is available on the website <http://villeroyboch.com/product-recall> that can be used to obtain a free returns label.
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Remedial actions for consumers

- The purchase price will be refunded even without a receipt.

Inform others of this recall, in particular if you know someone who has been offered, lent or sold the recalled product or received one as a gift.

Contact

- Our service team is available to answer consumer queries by email from Monday to Friday, 8 am to 4 pm, using the following contact details:

Email: service.uk@villeroy-boch.com

Phone: 00800 6864 8110 (freephone)

Villeroy & Boch sincerely apologises for the inconvenience caused by this recall.